

	WARRANTY CLAIM Vehicle	Version	Steyr Motors Claim #
		01	

Below mentioned fields must be checked, **completely** filled out, and ticked off from the executing company.

Authorized Steyr Motors Partner:	Claim Number: MOW-Year-Consecutive Number	Vehicle Mileage:
Engine Serial Number: <small>(if not included in Session Report)</small>	Motor Type: <small>(if not included in Session Report)</small>	Vehicle Identification Number (VIN):
Date of Damage:	Date of Repair:	Date of Engine Delivery:
Engine Operation Hours: <small>(if not included in Session Report)</small>	Maintenance according to regulations:	Software Version: <small>(if not included in Session Report)</small>
Generally Required Documents*		
<input type="checkbox"/> ECU Session Report	<input type="checkbox"/> Log / Recording while the problem occurred <small>(if possible from a technical point of view)</small>	<input type="checkbox"/> Log / Recording after solving the problem
		<input type="checkbox"/> Photos / Videos
Error Description:		Detailed description of the error including pictures. Information on the engine history. (What happened so far?). Reason for the damage? Which part is defective? Description of the workload. (What needs to be repaired?)
Replacement Parts:		
Steyr Motors Part Number	Part Name	Price
TOTAL Replacement Parts:		TOTAL:
Working Time [h] <small>(according to standard repair times)</small>	€ / Hour:	TOTAL:
Travel Time [h]	€ / Hour:	TOTAL:
Travel Distance [km]	€ / km:	TOTAL:
Carried out by:	Total [€]:	
STEYR MOTORS PARTNER Date & Signature: The company carrying out the work confirms that the repair was carried out according to the manufacturer's instructions and tested accordingly after the repair.	STEYR-MOTORS CUSTOMER SERVICE <input type="checkbox"/> Approved <input type="checkbox"/> Partially Approved <input type="checkbox"/> Rejected Date: Name / Signature:	

* The generally required documents must be attached to the warranty application. In the event of missing information, STEYR MOTORS reserves the right to reject warranty claims.

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The document is based on the current “STEYR MOTORS Limited Warranty Conditions” and the “Terms of Delivery and Sales” and is published on the STEYR MOTORS webpage.

<http://www.steyr-motors.com/download/general-terms/>

Check Matrix for Report Requirements

	ECU Report	LOG-File (if possible, before / after damage)	Photos / Videos	Blow-By Measurement	Detailed Report / Fault Description
General (always requested)	X	X	X		X
Turbo Charger Fault	X	X	X		X
Engine Major Component Fault	X	X	X	X	X

ECU Session Report:

- See the GradeX Diagnostic Program

Log / Recording

- See the GradeX Diagnostic Program

Pictures / Videos

- Detailed pictures of the defective component when installed.
- Detailed pictures of the defective component when removed.
- In the case of abnormal noise or smoke, be sure to record a video.

Please send the fully completed warranty application including all above required information to:
warranty@steyr-motors.com

Please upload large picture or video files to:
<https://sftp.steyr-motors.com/u/d/d52a48205bce43f3a89f/>