*Below mentioned fields must be checked,* ***completely*** *filled out, and ticked off from the executing company.*

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Authorized Steyr Motors Partner: | | | **Claim Number:** | | | Vehicle Mileage: | | | |
|  | | | MOW-Year-Consecutive Number | | |  | | | |
| **Engine Serial Number:** | | | Motor Type: | | | Vehicle Identification Number (VIN): | | | |
| (if not included in Session Report) | | | (if not included in Session Report) | | |  | | | |
| **Date of Damage:** | | | **Date of Repair:** | | | Date of Engine Delivery: | | | |
|  | | |  | | |  | | | |
| **Engine Operation Hours:** | | | **Maintenance according to regulations:** | | | Software Version: | | | |
| (if not included in Session Report) | | |  | | | (if not included in Session Report) | | | |
| Generally Required Documents\* | | | | | | | | | |
| ECU Session Report | Log / Recording while the problem occurred (if possible from a technical point of view) | | | Log / Recording after solving the problem | | | Photos / Videos | | |
| Error Description: | | | | | | | | Detailed description of the error including pictures.  Information on the engine history. (What happened so far?).  Reason for the damage?  Which part is defective?  Description of the workload.  (What needs to be repaired?) | |
| **Replacement Parts:**  Steyr Motors Part Number Part Name Price | | | | | | | | | |
|  | |  | | | | | | |  |
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|  | |  | | | | | | |  |
| TOTAL Replacement Parts: | | TOTAL: | | | | | | |  |
| Working Time [h]  (according to standard repair times) | | € / Hour: | | | TOTAL: | | | |  |
| Travel Time [h] | | € / Hour: | | | TOTAL: | | | |  |
| Travel Distance [km] | | € / km: | | | TOTAL: | | | |  |
| Carried out by: | | **Total [€]:** | | |  | | | |  |
| STEYR MOTORS PARTNER Date & Signature:      The company carrying out the work confirms that the repair was carried out according to the manufacturer's instructions and tested accordingly after the repair. | | | | | STEYR-MOTORS CUSTOMER SERVICE   |  |  |  | | --- | --- | --- | | Approved | Partially Approved | Rejected | | Date: | | | | Name / Signature: | | | | | | | |

\* The generally required documents must be attached to the warranty application.

In the event of missing information, STEYR MOTORS reserves the right to reject warranty claims.

The document is based on the current “STEYR MOTORS Limited Warranty Conditions” and the “Terms of Delivery and Sales” and is published on the STEYR MOTORS webpage.

<http://www.steyr-motors.com/download/general-terms/>

*Check Matrix for Report Requirements*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **ECU Report** | **LOG-File**  **(if possible, before / after damage)** | **Photos / Videos** | **Blow-By Measurement** | **Detailed Report / Fault Description** |
| General  (always requested) | X | X | X |  | X |
| Turbo Charger Fault | X | X | X |  | X |
| Engine Major Component Fault | X | X | X | X | X |

**ECU Session Report:**

* See the GradeX Diagnostic Program

**Log / Recording**

* See the GradeX Diagnostic Program

**Pictures / Videos**

* Detailed pictures of the defective component when installed.
* Detailed pictures of the defective component when removed.
* In the case of abnormal noise or smoke, be sure to record a video.

Please send the fully completed warranty application including all above required information to:

[warranty@steyr-motors.com](mailto:warranty@steyr-motors.com)

Please upload large picture or video files to:

<https://sftp.steyr-motors.com/u/d/d52a48205bce43f3a89f/>